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AKSES PENGEDAR PENUH



ONESYS (<http://onesys.onexox.my>)

- Sistem pemantauan perniagaan
- Pendaftaran SIM bernombor, MNP, jual top up



Talian DREG (akses SMS)

- Pendaftaran SIM bernombor
- Jual top up



1. ONEXOX Dealer (Official)

Cyrix Powerhouse



FREE

Official Dealer Mobile App

Pendaftaran SIM bernombor, MNP, jual top

(Optional:)

Instapaper, Games, Video Call,
Faces, Google, Youtube, WebTV



1. PayHere

Thin Siew Khim



✓ INSTALLED

PayHere (epay-wireless) Mobile App

Jual top up pelbagai telco

Pusat bayaran bil telco & Astro

PAKEJ-PAKEJ PENGEDAR

PAKEJ PENGEDAR

1. PAKEJ RM90 (SUBDEALER)

1. System Penuh Pengedar
2. 5 Keping simkad
3. Tiada eRecharge (perlu buat belian lain)
4. Insentif setiap Topup Pengguna:
 - Tier 1 - 10%
 - Tier 2 – 2%
5. Boleh lantik Subdealer
6. Syarat kelayakkan terima Insentif Tambahan ke tier 3 (2%) & tier 4 (1%) mesti ada 25 pengguna aktif beserta minima topup rm5
7. Bonus lantikkan SubDealer Baru RM20

2. PAKEJ RM278 (DEALER)

1. System Penuh Pengedar
2. 10 Keping simkad
3. ERecharge RM100
4. Insentif setiap Topup Pengguna:
 - Tier 1 - 10%
 - Tier 2 - 2%
 - Tier 3 - 2%
 - Tier 4 – 1%
5. Boleh lantik Subdealer/Dealer
6. Syarat kelayakkan terima insentif tambahan ke tier 5 (1%) & tier 6 (1%) mesti ada pengaktifan 50 pengguna baru beserta minima rm5 topup (Pengaktifan terkumpul KUMPULAN dalam bulan semasa).
7. Bonus lantikkan Dealer Baru RM30

LALUAN KERJAYA SEBAGAI PENGEDAR ONEXOX



Syarat:

WARGANEGARA:
Pemegang Mykad
(12 tahun & ke atas)

WARGANEGARA ASING:
Passport & 12 tahun ke
atas.

Layak Insentif UGU 5%

Pelanggan



Syarat:

Pelanggan ONEXOX yang
berumur 18 tahun & ke atas,
setuju dengan terma &
syarat di dalam kontrak.

WARGANEGARA:

Individu: salinan Mykad
(atau)
Syarikat: Salinan sijil SSM &
salinan Mykad.

WARGANEGARA ASING:

Mempunyai syarikat
berdaftar di Malaysia,
salinan sijil SSM & salinan
passport.

Layak Insentif:

L1: 10%

Untung Runcit Top-Up :
Sehingga 5%

Sub-Dealer



Syarat:

Berjaya membuat Pendaftaran
baru sebanyak **20 pelanggan**.

Boleh melantik Sub-Dealer

Layak Insentif:

L1 : 10%

L2 : 2%

L3 : 2%

L4 : 1%

Layak menerima **title**
"SUPER DEALER" (L5 dan
L6) sekiranya mendaftar **50**
pelanggan berserta topup
RM5 dalam bulan semasa.

Untung Runcit Top-Up :
Sehingga 5%

Dealer



Syarat:

**Mempunyai 25 DEALER
AKTIF (Level1)**

Lulus temuduga

Kuota 300 orang sahaja
(terpilih mengikut
prestasi)

Layak Insentif & Untung
Runcit yang lebih tinggi

**Area
Distributor**



Syarat:

**Mempunyai 10 AREA
DISTRIBUTOR AKTIF**
(Level1)

Lulus temuduga

Kuota 20 orang sahaja
(terpilih mengikut
prestasi)

Layak Insentif & Untung
Runcit yang lebih tinggi

**Main
Distributor**

AKSES ONESYS

1. Dashboard

2. Dealer Management

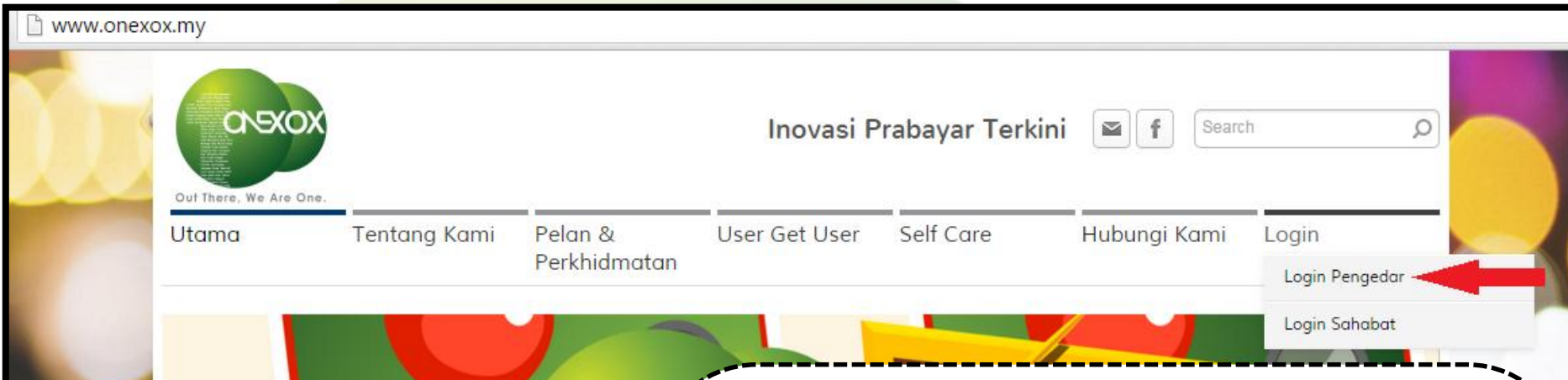
3. Account Manager

4. Statement

5. Marketing Tools

Out There, We Are One.

Cara-cara Log in OneSys



Sign in to ONEXOX

☐ Remember me

[Not registered? Sign up here](#)

[Forgot password?](#)

Langkah

- 1 : Layari laman web **www.onexox.my**
- 2 : Klik 'Login Pendedar'
- 3 : Masukkan "Mobile No" (nombor telefon pendedar, cth: 0106000XXX)
- 4 : Masukkan Password.
(pengedar akan menerima password melalui Email selepas perlantikan Berjaya)
- 5 : Klik 'Sign In'.

*untuk permohonan reset password, sila hubungi DMT careline , email atau ODG (facebook).

We Are One.

Email, SMS, Instant Messaging,
Google Voice, WhatsApp, Viber.

1. DASHBOARD

1.1 Home

1.2 Hierarchy

1.3 Hierarchy (Tree)

1.4 User Listing

Out There, We Are One.

1.1 Home

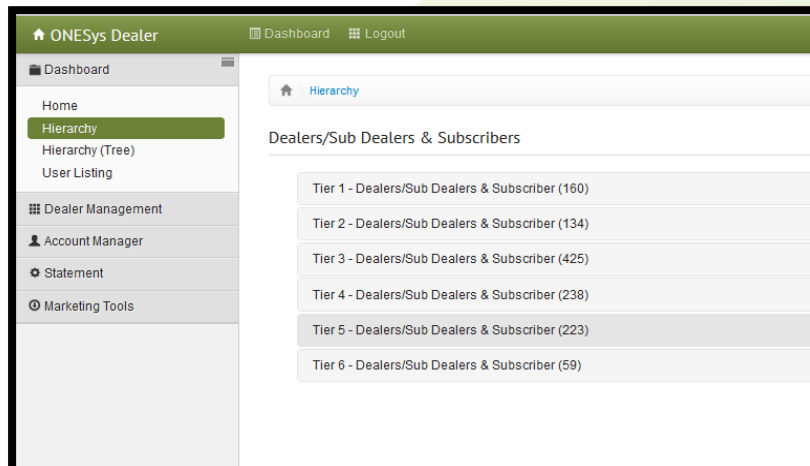


Di laman utama , pengedar boleh memantau aktiviti perniagaan secara menyeluruh :

- 1. Jumlah top up personal** : to up bulanan yang dibuat oleh pengedar. Topup yang dibuat melalui saluran yang sah sahaja akan dipamerkan.
- 2. Jumlah top up kumpulan** : jumlah keseluruhan topup bulanan yang dibuat oleh pengguna di bawah rangkaian pengedar.
- 3. Jumlah incentive** : jumlah insentif bulanan yang diterima oleh pengedar.
- 4. Available eRecharge** : Jumlah baki semasa eRecharge yang ada di dalam akaun.
- 5. Dealer Group Activation (Super Dealer)** : Paparan jumlah pengguna yang didaftarkan di dalam bulan semasa berserta dengan minimum top up RM5 setiap seorang. Pengedar layak menerima insentif sehingga ke tier 6 sekiranya mencapai target 50 pengguna. Penilaian ini akan dibuat setiap bulan.

*Kesemua jumlah paparan ini akan “direset” apabila masuk ke bulan yang baru.

1.2 Hierachy



Memaparkan senarai pengguna yang didaftar oleh pengedar dan sub pengedar dibawahnya.

The screenshot shows a detailed list of users in the ONESys Dealer system. The users are categorized by their status, indicated by a colored tag in the first column:

Tag	ID	Date	Name	Status
Dealer	0169958003	15/05/2014	Looi Yee Soon	
Dealer	0103249433	01/01/2013	Mohamed Fadzil Mohd Ali	
Dealer	0103191486	01/01/2010	Zainol Ahmad	
Dealer	01113133077	26/02/2015	Abd Talib Bin Buang	Active
Sub Dealer	0103355353	24/09/2012	Roslan Bin Sabtu	Active
User	0106056			
User	01084			
User	01033			
User	01084			
User	01060			
User	01031			
User	01034			
User	01034			
User	01031			
User	010606008			
User	0127290374	04/01/2013	Mohazhar Bin Isnin	Active
User	0103340494	30/01/2013	Khadi Bin Saari	Terminated
User	0137601383	04/02/2013	Turirdi Bin Ghtol	Terminated

Pengedar boleh membuat semakan senarai pengguna keseluruhan mengikut setiap Tier.

Terdapat empat warna “Tag” yang menandakan status nombor tersebut :

Merah – Dealer

Biru - Sub Dealer

Hijau – User (10%)

Oren – UGU (5%)

1.3 Hierachy Tree

ONESys Dealer | Dashboard | Logout

Dashboard

- Home
- Hierarchy
- Hierarchy (Tree)
- User Listing

Dealer Management

Account Manager

Statement

Marketing Tools

Dealer Hierarchy (Tree)

Paparannya Hiraki

- [DYS10543/01113133077] ABD TALIB BIN BUANG
- [DYS2162/0169958003] LOOI YEE SOON
- [DYS1676/0103347676] MEGAT BADLISHAH BIN OTHMAN
- [DYS10124/0103249433] mohamed fadzil mohd ali
- [DYS6691/01113766400] Mohamed fawzi bin zahari
- [DYS10046/0103144144] MOHD NOORIEMIE BIN ABDUL KARIM
- [DYS7695/01113600666] NAUFAL QAYYUM BIN ABDUL HALIM
- [DYDLR293/0122428609] NORZAZURAH BINTI SHAMSUDDIN
- [DYS1993/01113666541] SAPAWI BIN AHMAD TERIDI
- [DYS1425/0103253874] SHAMSUL BAHIRM BIN MD ATAN
- [DYS10497/0103191486] Zainol ahmad
- [DYS23766/0103355353] ROSLAN BIN SABTU
- [0103344733] KHAIRUSZANIBTMOHDRAZALI@AMARASLI
- [0106126666] LEE BENG HUAT

Memaparkan hieraki pengedar dan pengguna yang didaftarkan oleh pengedar dalam bentuk rantaian “Tree”.

1.4 User Listing

ONESys Dealer | Dashboard | Logout

Dashboard

- Home
- Hierarchy
- Hierarchy (Tree)
- User Listing

Dealer Management

- Account Manager
- Statement
- Marketing Tools

User Listings

Senarai Referral Level 1

10 records per page

Search:

No	Registration Date	MSISDN	Name	Referral	Status
1	2013-02-04	0137601383	turirli bin ghtol	0103355353	Terminated
2	2015-07-22	0149668859	teo chun sen	0103355353	Active

Showing 1 to 2 of 2 entries

<< First < Previous

Menyemak senarai nombor pengguna yang terlibat di dalam program user-get-user (UGU) yang telah didaftarkan oleh pengedar. Pengguna akan di “tag” dengan warna “Oren” (di bahagian hierarki). Pengedar hanya layak menerima 5% daripada topup yang dibuat oleh pengguna ini.

2. DEALER MANAGEMENT

2.1 Sub/Dealer Registration

2.2 Sub/Dealer PIN Transfer

2.3 PIN Transfer Records

2.4 Purchase eRecharge

2.5 Transfer eRecharge

2.6 Topup

2.7 Topup/Recharge Record

2.8 Starter Pack Registration

2.9 MNP Resgistration

2.10 MNP Resubmit

2.11 MNP Status

2.1 SubDealer Registration

The screenshot shows the ONESys Dealer interface. The left sidebar contains a menu with 'Sub/Dealer Registration' highlighted. The main content area is titled 'Sub/Dealer Registration' and contains a form with the following fields and steps:

- MSISDN:** A text input field containing '0172728390' with 'XXX' next to it. A red circle with the number '1' is next to it.
- Search:** A blue button.
- Dealer Registration Info:** A green header section.
 - Dealer info:**
 - Dealer Type:** Two radio buttons: 'Full Dealer' (selected) and 'Sub Dealer'. A red circle with the number '2' is next to the 'Full Dealer' button.
 - Person Info:**
 - Name:** 'adam yong'
 - IC/passport/tentara:** '900925'
 - Introducer:** 'MOHAMMAD'
 - referrer:** (empty)
 - Address:** 'no.81, jalan usj 66 Subang jaya 47610 Selangor'
 - Phone:** '0172728390'
 - City:** (empty)
 - State:** 'Please Select'
 - Post Code:** (empty)
 - Email:** (empty). A red circle with the number '3' is next to it.
- Submit:** A green button. A red circle with the number '4' is next to it.

Below the form, a blue banner states: 'Currently 0 Dealer counter and 0 SD cou'.

Langkah Langkah:

1. Masukkan nombor telefon pengguna yang ingin dilantik sebagai pengedar.
2. Pilih pin yang betul (SD atau D)
3. Pastikan maklumat pengguna adalah tepat dan betul. Pastikan "Email" yang dimasukkan adalah tepat.
4. Klik "Submit".

* Sila pastikan borang sub dealer, kontrak dan Salinan IC dihantar kepada DMT@onexox.my setelah lantikan dibuat.

2.2 Sub/Dealer PIN Transfer

ONESys Dealer

Dashboard Logout

Dashboard

Dealer Management

Sub Dealer Registration

Dealer PIN Transfer

Dealer PIN Transfer Records

Purchase eRecharge

Transfer eRecharge

Topup

Topup Record

Starter Pack Registration

MNP Registration

MNP Resubmit

MNP Status

Account Manager

Transfer Dealer / Sub Dealer Pin

Pindahan Dealer / Sub Dealer Pin

Dealer ID Penerima
DYSD5000
[DYSD5000] 01120876416 / Mohd Piszeli bin Mohd Nor

Baki Sub Dealer Pin: 0
Baki Dealer Pin: 0

Jenis Produk
☐ Dealer Pin ☒ Sub Dealer Pin

Kuantiti
0

Pindah Pin

Langkah –langkah:

1. Sila isikan ID penerima PIN yang betul (Semak nama dealer terlebih dahulu).
2. Pilih pin yang betul (SD atau D)
3. Isikan kuantiti PIN yang ingin dihantar dengan tepat.
4. Klik “Pindah Pin”.

2.3 PIN Transfer Record

The screenshot displays the ONESys Dealer web application. The top navigation bar includes 'ONESys Dealer', 'Dashboard', and 'Logout'. A left sidebar lists various management options, with 'PIN Transfer Records' highlighted. The main content area is titled 'Dealer / Sub Dealer Pin Transfer Record' and shows 'Latest Dealer PIN Transactions'. It features a table with 5 columns: Date, Sender, Receiver, Description, and Quantity. The table lists four transactions from 2015-09-20. Above the table, there is a 'records per page' dropdown set to 10 and a search input field.

ONESys Dealer Dashboard Logout

Dashboard Dealer Management

Sub/Dealer Registration
Sub/Dealer PIN Transfer
PIN Transfer Records
Purchase eRecharge
Transfer eRecharge
Topup
Topup/Recharge Record
Starter Pack Registration
MNP Registration
MNP Resubmit
MNP Status

Dealer / Sub Dealer Pin Transfer Record

Latest Dealer PIN Transactions

10 records per page Search:

Date	Sender	Receiver	Description	Quantity
2015-09-20 20:58:54	DYDLR09 [0199996741]	DYDLR118 [0103344400]	Pindah Dealer Pin	1
2015-09-20 20:58:54	DYDLR118 [0103344400]	DYSD11187 [01113393099]	Lantik Dealer	1
2015-09-20 20:58:54	DYDLR05 [0103358585]	DYDLR118 [0103344400]	Pindah Dealer Pin	1
2015-09-20 20:58:54	DYDLR118 [0103344400]	DYSD19029 [0103000629]	Lantik Dealer	1

Example Call Center

Pengedar boleh menyemak dan memantau segala transaksi PIN yang telah berlaku.

Out There, We Are One.

2.4 Purchase eRecharge

The screenshot displays the ONESys Dealer web application interface. The top navigation bar includes a home icon, the text "ONESys Dealer", and links for "Dashboard" and "Logout". The left sidebar menu contains the following items: "Dashboard", "Dealer Management", "Sub Dealer Registration", "Dealer PIN Transfer", "Dealer PIN Transfer Records", "Purchase eRecharge" (highlighted in green), "Transfer eRecharge", "Topup", "Topup Record", "Starter Pack Registration", "MNP Registration", "MNP Resubmit", "MNP Status", and "Account Manager". The main content area shows the "User Profile" breadcrumb and the "Maklumat Produk/Pembelian" form. This form includes a "Jenis Produk" dropdown menu with "eRecharge" selected, an "Amaun (eRecharge)" input field with the value "1.00", and a "Catatan" text area. A blue button labeled "Sahkan Maklumat Pembelian" is positioned at the bottom of the form.

ONESys Dealer Dashboard Logout

Dashboard

Dealer Management

- Sub Dealer Registration
- Dealer PIN Transfer
- Dealer PIN Transfer Records
- Purchase eRecharge**
- Transfer eRecharge
- Topup
- Topup Record
- Starter Pack Registration
- MNP Registration
- MNP Resubmit
- MNP Status

Account Manager

User Profile

Maklumat Produk/Pembelian

Jenis Produk Amaun (eRecharge)

eRecharge 1.00

Catatan

Sahkan Maklumat Pembelian

Langkah Langkah:

1. Pembelian adalah secara "Online Banking"
2. Masukkan amaun yang ingin dibeli.
3. Amaun minima pembelian eRecharge adalah RM500.
4. Pembelian di bawah "RM500" boleh dibuat melalui AD (Area Distributor) atau MD (Master Distributor) yang berdekatan.
5. Sila download "PANDUAN BELI ERECHARGE" di Marketing Tools untuk rujukan langkah-langkah pembelian yang lengkap.

2.5 Transfer eRecharge

The screenshot displays the ONESys Dealer web application interface. The top navigation bar includes a home icon, the text 'ONESys Dealer', and links for 'Dashboard' and 'Logout'. A left sidebar menu lists various functions: 'Dashboard', 'Dealer Management', 'Sub Dealer Registration', 'Dealer PIN Transfer', 'Dealer PIN Transfer Records', 'Purchase eRecharge', 'Transfer eRecharge' (highlighted in green), 'Topup', 'Topup Record', 'Starter Pack Registration', 'MNP Registration', 'MNP Resubmit', and 'MNP Status'. At the bottom of the sidebar is an 'Account Manager' link. The main content area is titled 'Transfer eRecharge' and contains the following fields and elements:

- Pindahan eRecharge**: Section header for the transfer process.
- Dealer ID Penerima**: A text input field containing 'DYS5000'. Below it, a blue link displays '[DYS5000] 01120876416 / Mohd Piszeli bin Mohd Nor'.
- Amaun (RM)**: A text input field containing '100'.
- Baki eRecharge**: A read-only text field displaying '168.5'.
- Pindah eRecharge**: A blue button to execute the transfer.

Langkah –langkah:

1. Isikan dealer ID pengedar dengan betul dan tepat.
2. Pastikan nama pengedar adalah berpadanan.
3. Masukkan amaun eRecharge dengan betul dan tepat.
4. Tekan butang “Pindah eRecharge”

2.6 Topup : Topup|Subscriber

The screenshot displays the ONESys Dealer web application. The left sidebar contains a menu with options: Dashboard, Dealer Management, Sub/Dealer Registration, Sub/Dealer PIN Transfer, PIN Transfer Records, Purchase eRecharge, Transfer eRecharge, Topup (highlighted), Topup/Recharge Record, Starter Pack Registration, MNP Registration, MNP Resubmit, MNP Status, Account Manager, Statement, and Marketing Tools. The main content area is titled 'Dealer Topup' and features a 'Topup' section with three tabs: 'Topup | E-Recharge', 'Topup | Subscriber' (selected), and 'Transfer | Dealer'. The 'Topup | Subscriber' form includes a 'Mobile No. (Customer/User):' field with the value '01727XXXX', a text field with the name 'adam yong bin hanif yong', an 'Amount:' field with the value '50', and a green 'Submit' button. Below the form, a blue box displays 'Current 168.50 money on Hand'.

Langkah –langkah:

1. Klik Topup|Subscriber
2. Masukkan nombor telefon pengguna yang betul dan tepat.
3. Pastikan nama pengguna adalah tepat untuk mengelakkan kesilapan.
4. Masukkan jumlah topup yang betul dan tepat.
5. Klik “Submit”.

2.7 Topup / Recharge Record

ONESys Dealer Dashboard Logout

Dashboard

Dealer Management

- Sub/Dealer Registration
- Sub/Dealer PIN Transfer
- PIN Transfer Records
- Purchase eRecharge
- Transfer eRecharge
- Topup
- Topup/Recharge Record**
- Starter Pack Registration
- MNP Registration
- MNP Resubmit
- MNP Status

Account Manager

Statement

Marketing Tools

New Subscribers 0

New Sub/Dealers 0

eRecharge history details

eRecharge Balance: RM293.41

Latest eRecharge Record

50 records per page Search:

Date	Description	Debit (RM)	Credit (RM)	Balance (RM)	Receipt No.
2015-11-30 21:12:43	GST for customer topup	0.00	0.30	18.04	
2015-11-30 21:12:43	Topup customer 0106000910	0.00	5.00	18.34	Generate
2015-12-01 10:04:54	Purchase eRecharge from DYSD10046 (0103144144)	105.00	0.00	123.04	
2015-12-01 18:12:22	Topup customer 0123149123	0.00	50.00	73.04	Generate
2015-12-01 18:12:22	GST for customer topup	0.00	3.00	70.04	
2015-12-04 17:14:40	Purchase eRecharge from DYSD10046 (0103144144)	105.00	0.00	175.04	
2015-12-08 15:39:43	Purchase eRecharge from DYDLR05 (0103358585)	30.00	0.00	205.04	
2015-12-08 16:01:21	Transfer eRecharge to DYSD17597 (0108407077)	0.00	30.00	175.04	
2015-12-10 14:59:32	GST for customer topup	0.00	0.30	169.75	
2015-12-10 14:59:32	Topup customer 0106111162	0.00	4.99	170.05	Generate
2015-12-15 13:53:16	Dealer incentive payout	77.65	0.00	247.40	
2015-12-17 10:53:13	GST for customer topup	0.00	3.00	194.40	

Pengedar boleh membuat semakan rekod transaksi topup yang dibuat kepada pengguna dan juga segala rekod yang melibatkan eRecharge.

*Pengedar juga boleh membuat semakan bayaran insentif yang diterima melalui eRecharge.

Key word: Dealer incentive payout.

2.8 Starter Pack Registration

ONESys Dealer | Dashboard | Logout

Dashboard

- Dealer Management
 - Sub/Dealer Registration
 - Sub/Dealer PIN Transfer
 - PIN Transfer Records
 - Purchase eRecharge
 - Transfer eRecharge
 - Topup
 - Topup/Recharge Record
 - Starter Pack Registration**
 - MNP Registration
 - MNP Resubmit
 - MNP Status
- Account Manager
- Statement
- Marketing Tools

New Subscriber Registration

Maklumat Pengguna (1)

Nombor Telefon (MSISDN) *
017272XXXX

Nama Penuh *
Adam Yong Bin Hanif Yong

Jenis Kad Pengenalan *
MyKAD

Nombor Kad Pengenalan *
901234567890

Alamat *
No.20, Jalan USJ6/7, Subang Jaya

Negeri *
Selangor

Maklumat Tambahan (2)

UGU
0108888000 (3)

Daftar (3)

New Subscribers 0
New Sub/Dealers 0

Langkah langkah:

1. Masukkan maklumat pengguna yang betul seperti nama, nombor kad pengenalan , alamat dan lain-lain.
2. Masukkan nombor pencadang UGU (kosongkan sekiranya tiada).
3. Tekan butang “ Daftar “

2.9 MNP Registration

ONESys Dealer Dashboard Logout

Dashboard Dealer Management

Sub/Dealer Registration
Sub/Dealer PIN Transfer
PIN Transfer Records
Purchase eRecharge
Transfer eRecharge
Topup
Topup/Recharge Record
Starter Pack Registration
MNP Registration
MNP Resubmit
MNP Status

Account Manager
Statement
Marketing Tools

New Subscribers 0
New Sub/Dealers 0

Online MNP

Personal Details 1

Name: Adam Yong Bin Hanif Yong
Mother Maiden Name: NIL
Reg Type*: New NRIC No.
NRIC No. / Armed Force ID / Passport*: 901234567890
Date Of Birth(mm-dd-yyyy): 01/14/2016
Race: Malay
Gender: Male

Contact Details

Contact No. (e.g: 0103xxxxxx)*: 0172728390
Address: NO. 20, Jalan USJ6/6

Langkah langkah:

1. Personal Details:

- Masukkan nama penuh pemilik asal
- Pilih jenis IC
- Masukkan nombor kad pengenalan
- Pilih tarikh lahir
- Jantina
- Bangsa

2. Contact Details:

- Contact No/ nombor alternatif
- Alamat penuh pengguna
- Alamat email

**Sila ke muka surat seterusnya*

City

Subang Jaya

State

Selangor

Postcode

47610

Mobile Info

UGU

0108888880

Current Mobile Operator

TUNETALK

Mobile No. 1

Msisdn (e.g: 01xxxxxxxx)

0107777770

Mobile No. 2

Msisdn

SimCardNumber

896019150942888333

Add

SimCardNumber

Remove

Submit

3. Mobile Info

- Masukkan nombor telefon pencadang UGU (kosongkan jika tiada).
- Pilih talian operator yang sedang digunakan oleh pengguna.
- Mobile No. 1: Masukkan nombor telefon pengguna yang ingin ditukarkan.
- SimCardNumber: Masukkan nombor siri MNP yang lengkap (18 digit) dengan tepat.
- Tekan butang "Submit".

*Jika pengguna mempunyai talian tambahan di bawahnya (suplimentary line) dan ingin membuat permohonan bersama, klik butang "Add" dan masukkan maklumat nombor telefon berserta nombor siri simkad yang baru.

2.10 MNP Resubmit

ONESys Dealer

Dashboard Logout Administration Statistics Analytics Finance DMT

Dashboard

Dealer Management

Sub/Dealer Registration

Sub/Dealer PIN Transfer

PIN Transfer Records

Purchase eRecharge

Transfer eRecharge

Topup

Topup/Recharge Record

Starter Pack Registration

MNP Registration

MNP Resubmit

MNP Status

Account Manager

Statement

Marketing Tools

Online MNP Status

Online MNP Status

MNP Msisdn01115215417Get Status

Portin Rejected : SP61 - Customer numbers are temporarily disconnected - involuntarily.

Personal Details

NameMother Maiden Name

abd manaf bin mohd aliNIL

Reg Type*NRIC No. / Armed Force ID / Passport*

New NRIC No.

Mobile Info

Reference Mobile No.

Current Mobile OperatorTUNETALK

Mobile No. 1

Msisdn01115215417

SimCardNumber896019150440919920

Add More

Submit

Langkah langkah:

1. Masukkan maklumat no pengguna. (pastikan selepas 48 jam permohonan dibuat)

2. Semak kod error (cth : SP 61 - Nombor pelanggan ditamatkan sementara)

3. Semak semula dengan pengguna atau telco asal berhubung perkara di atas.

4. Betulkan semula maklumat yang betul setelah mendapat pengesahan.

5. Tekan butang “Submit”.

CODE	DESCRIPTION	REMARKS AND SOLUTION
MPGS	Did not process the request	Request cancellation from DMT and do resubmit again.
MPG1102	Invalid msisdn format, should start with 01	Please double check MSISDN number with subscriber and do resubmit again.
MPG2012	DonorId is invalid for the MSISDNS	Please double check with subscriber regarding the current service provider and do resubmit again.
unmarshaling Error		Please ensure all subscriber details has been filled correctly and do resubmit again.
MPG1659	PortIn in progress for some/all numbers	Report to DMT regarding this code error and the report will be sent to technical team. It may takes at least 3 working days to get the result. Dealers are advise to wait until get the feedback. Please contact DMT to follow up for updates.
MPG1664	PortOut in progress for some/all numbers	Report to DMT regarding this code error and the report will be sent to technical team. It may takes at least 3 working days to get the result. Dealers are advise to wait until get the feedback. Please contact DMT to follow up for updates.

Instagram, Flickr, Foursquare,
 Keek, UberTwitter, Weather-
 share, Twitter, Blogger,
 Instaweather, Stumbleupon,
 Evernote, Call, Dropbox,
 Instapaper, Games, Video Call,
 Faces, Google, Youtube, WebTV,
 Yahoo, Kindle, Dailym, Last.fm,
 Myveshark, Flipboard,
 ... Movie, Streams,
 ... Kindle.

Out There, We Are One.

2.11 MNP Status

ONESys Dealer | Dashboard | Logout

Dashboard | Dealer Management

- Sub/Dealer Registration
- Sub/Dealer PIN Transfer
- PIN Transfer Records
- Purchase eRecharge
- Transfer eRecharge
- Topup
- Topup/Recharge Record
- Starter Pack Registration
- MNP Registration
- MNP Resubmit
- MNP Status**

Account Manager | Statement | Marketing Tools

Change Password

Paparan Permohonan MNP

Tarikh Mula * Tarikh Tamat *

Senarai Permohonan MNP

10 records per page Search:

Donor	MSISDN	ICCID	Subscriber Name	Status	Apply Date	Last Update
MAXIS	0176568063	896019150651547642	ahmad aisamudin bin ismail	Success / NP Activated	2015-10-16 18:52:34	2015-10-18 12:14:49

Showing 1 to 1 of 1 entries

<< First < Previous 1 Next > Last >>

Langkah langkah:

1. Masukkan tarikh mula permohonan MNP.
2. Klik butang “Carian”.
3. Rekod permohonan MNP akan disenaraikan mengikut tarikh permohonan.

MNP REJECT CODE

CODE	DESCRIPTION	REMARKS AND SOLUTION
SP10	NEW NRIC IS INCORRECT	Change ownership or update and correct the Identification details.
SP11	OLD NRIC IS INCORRECT	Change ownership or update and correct the Identification details.
SP12	POLICE / ARMY ID IS INCORRECT	Change ownership or update and correct the Identification details.
SP13	PASSPORT NUMBER IS INCORRECT	Change ownership or update and correct the Identification details.
SP30	COMPANY REGISTRATION IS INCORRECT	Change ownership or update and correct the Identification details.
SP31	ACCOUNT NUMBER IS INCORRECT	Change ownership or update and correct the Identification details.
SP51	NON FULFILLMENT CONTRACT OBLIGATION	Need to wait or cancel the existing contract. Settle all premature contractual obligations with the existing service provider for the cancellation.
SP52	OVERDUE / BAD DEBT ACCOUNT	Ensure no overdue payment / outstanding bill with the current service provider.
SP54	SOME / ALL NUMBERS NOT BELONG TO DONOR	Change and correct the exactly name of the network service provider (donor).
SP55	SOME / ALL NUMBERS NOT IN SERVICE	Ensure that the mobile number is valid, connected / active and still in validity topup date (can call and SMS) - got at least minimum RM1.00 airtime credit.
SP56	PRINCIPAL NUMBERS HAS SUPPLEMENTARY LINES(S) THAT SHOULD BE PORTED	The principal (main) line holder needs to separate the supplementary line (individual account – make the supplementary line account as a principal line account holder).
SP57	SUPPLEMENTARY NUMBER HAS PRINCIPAL NUMBERS THAT SHOULD BE PORTED	The supplementary line holder needs to separate the principal line (individual account – make the supplementary line account as a principal line account holder).
SP58	SOME / ALL NUMBERS DO NOT BELONG TO PRINCIPLE OR COMPANY	The supplementary subscriber needs to re-register / make it as the principal (main) subscriber or individual subscriber.
SP59	EXCEED CREDIT LIMIT	Ensure that the usage of the existing service does not exceed the credit limit set by the current network service provider / telco (donor).
SP61	CUSTOMER NUMBERS ARE TEMPORARILY DISCONNECTED	Check the status with the current service provider, ensure the mobile numbers is active / connected, still in validity topup date - got at least min RM1 airtime credit.
SP71	CUSTOMER DIDN'T REPLY MESSAGES	Ensure that customer reply the message to send notification to port out from current service provider

Senarai semak NRIC sebelum MNP

Cara pelanggan prabayar menyemak butiran kad pengenalan daripada penyedia rangkaian sedia ada :

1. Pelanggan CELCOM:

TAIP : BDAY STATUS>jarak< ID >jarak< (NO. IC) dan hantar ke 22099

2. Pelanggan DIGI:

TAIP : CHECKID >jarak< (NO. IC) dan hantar ke 2000

Cth : CHECKID 801002035111

3. Pelanggan MAXIS:

TAIP : (NO. IC) dan hantar ke 22011

Cth : 801002035111

4. Pelanggan U-Mobile :

TAIP : VERIFY >jarak< (NO. IC) dan hantar ke 28011

Cth : VERIFY 801002035111

Manakala bagi pelanggan-pelanggan daripada **Happy, Tron, Clixter, Buzz Me, Tune Talk**, Mereka perlu menelefon talian khidmat pelanggan masing-masing untuk menyemak Butiran kad pengenalan

Email, SMS, Instant Messaging,
Google Voice, WhatsApp, Viber,
WeChat, Skype, Facebook, Picasa,
LinkedIn, Instagram, Flickr, Foursquare, Keek,

3. ACCOUNT MANAGER

3.1 Dealer Profile

3.2 View Profile

3.3 Change Password

Out There, We Are One.

3.1 Dealer Profile

The screenshot shows the 'Sub Dealer/Dealer Profile' page. The left sidebar contains a menu with 'Dealer Profile' highlighted. The main content area has a breadcrumb 'Sub Dealer/Dealer Profile' and a table titled 'Sub Dealer/Dealer info'.

Status	Dealer
ID	
SIM MSISDN	onexox
Register Date	2012-08-17

3.2 View Profile

The screenshot shows the 'User Profile' page. The left sidebar contains a menu with 'View Profile' highlighted. The main content area has a breadcrumb 'User Profile' and two sections: 'Maklumat Pendedar' and 'Maklumat Peribadi'.

Maklumat Pendedar

ID Onetelco	ID XOX
	D000000

Maklumat Peribadi

Nama Penuh *	Nombor Telefon
ONEXOX	onexox
Bandar	Petaling Jaya

3.3 Change Password

The screenshot shows the 'Change Password' page. The left sidebar contains a menu with 'Change Password' highlighted. The main content area has a breadcrumb 'Change Password' and a section titled 'Maklumat Kata Laluan'.

Maklumat Kata Laluan

Kata Laluan Lama *	
Kata Laluan Baru *	Sahkan Kata Laluan *

3.1 Memaparkan maklumat seperti ID pendedar.

3.2 Memaparkan maklumat peribadi pendedar. Pendedar diminta untuk mengemaskini maklumat selepas perlantikan berjaya.

3.3 Maklumat kata laluan akaun pendedar.

*Pastikan kata laluan hanya terdiri daripada huruf (a,b,c...) dan nombor (1,2,3...) sahaja.

4. STATEMENT

A) SAHABAT

B) DEALER

4.1 New Subs Activation Incentive

4.2 Incentive Report

4.3 Incentive Sub/Dealer

4.4 Incentive History

4.5 Dealer Group Activation

4.6 Transaction Summary

4.7 Payout History

4.1 New Subs Activation Incentive

The screenshot shows the 'New Activation Incentive Report' page in the ONESys Dealer system. The interface includes a sidebar with navigation options like Dashboard, Dealer Management, Account Manager, Statement, and a section for SAHABAT and DEALER reports. The main content area displays a report for January 2016 with 2 records per page. A table lists two entries for subscriber NAJWA FARHANA BINTI ROSLI, both with a topup of 30.00 and an incentive of 0.00. The page also features a search bar and pagination controls.

Date	No. H/P	Subscriber	Topup (RM)	Status	Incentive (RM)
6-Jan-2016	0103383831	NAJWA FARHANA BINTI ROSLI	30.00	Active	0.00
6-Jan-2016	0103000838	NAJWA FARHANA BINTI ROSLI		Active	0.00

Bahagian ini akan memaparkan senarai pengguna yang didaftarkan di dalam bulan semasa berserta dengan jumlah topup yang dibuat oleh pengguna tersebut.

Paparan ini juga berkait dengan cabaran insentif tambahan kepada semua pengedar yang dilancarkan oleh pihak syarikat.

Syarat: Mencapai bilangan 25 dan keatas untuk pengaktifan SIMkad baru (bernombor atau MNP)

BERSERTA*recharge sekurang-kurangnya RM5 setiap satu.

*****bermaksud recharge yang dibuat samada serta merta setelah pengaktifan SIM kad atau pada bila-bila masa didalam bulan semasa.

Terma: Insentif ini akan dibayar bersama-sama insentif yang lain pada 15 haribulan (hari bekerja) di bulan berikutnya.

******Cabaran ini akan dinilai pada setiap bulan atau mengikut pengumuman rasmi dari pihak syarikat.

******Permulaan dan tarikh tamat cabaran akan dimaklumkan oleh pihak syarikat.

4.2 Incentive Report

ONESys Dealer

Dashboard Logout

Dashboard

Dealer Management

Account Manager

Statement

-- SAHABAT --

Rewards Report

Transaction Summary

Rewards History

-- DEALER --

New Subs Activation

Incentive

Incentive Report

Incentive Sub Dealer

Incentive Report

Incentive Report Summary for Year2016

Year-Month	Topup (RM)	Incentive (RM)	Action
2016-Jan	7,683.86	333.64	Check Details Summary
Total (RM)	7,683.86	333.64	

Details Incentive Report

10 records per page

Subscriber	Topup (RM)	Tier	%
0102721225	100.00	1	10%
0103195186	10.00	2	2%
0103195716	10.00	2	2%
0103342301	50.00	1	10%

Incentive Report Daily

10 records per page

Search:

Date	Topup (RM)	Incentive (RM)	Action
01/01/2016	844.99	29.60	Check Details
02/01/2016	695.00	32.50	Check Details
03/01/2016	707.00	15.94	Check Details
04/01/2016	721.00	34.27	Check Details
05/01/2016	709.60	26.74	Check Details
06/01/2016	819.99	42.20	Check Details
07/01/2016	475.50	17.81	Check Details
08/01/2016	526.80	41.84	Check Details
09/01/2016	612.00	29.89	Check Details
10/01/2016	340.00	17.20	Check Details

Memantau insentif topup yang dibuat oleh pengguna dengan lebih terperinci. Pengedar boleh menyemak insentif yang diterima mengikut bulan dan hari dengan menekan butang “Check Details”.

[Incentive Report](#)

Incentive Report Summary for Year 2016

Year-Month	Topup (RM)	Incentive (RM)	Action
2016-Jan	818.00	33.96	Check Details Summary
Total (RM)	818.00	33.96	CHOOSE PAYMENT METHOD 

[Click to CHOOSE PAYMENT METHOD](#)

Pembayaran Insentif

Kaedah Bayaran

☐ Tunai ☒ eRecharge

Tempoh Insentif

January 2016

Kemaskini Tarikh akhir dikemaskini: Belum pilih.

Terma & Syarat

Pengedar	Sahabat
1. Pembayaran insentif hanya dibuat kepada dealer yang membuat topup minima sebagaimana kontrak yang telah dipersetujui. 2. Pembayaran insentif secara Tunai hanya dibuat jika jumlah insentif adalah sekurang-kurangnya RM200. Caj pentadbiran sebanyak RM3 akan dikenakan. 3. eRecharge tambahan sebanyak 5% dari jumlah insentif akan diberikan bagi pembayaran insentif melalui	1. Pembayaran insentif secara Tunai hanya dibuat jika jumlah insentif adalah sekurang-kurangnya RM50. Caj pentadbiran sebanyak RM3 akan dikenakan. 2. Pemilihan pembayaran insentif perlu dibuat setiap bulan (sbml 1 hb bulan berikutnya). Keagagalan dealer

Pengedar boleh memilih kaedah pembayaran insentif bulanan sama ada dalam bentuk bayaran eRecharge atau melalui bentuk tunai (Bank).

*Pengedar perlu membuat pemilihan ini setiap bulan. Kegagalan untuk berbuat demikian akan menyebabkan insentif dibayar dalam bentuk eRecharge.

* insentif pengedar yang kurang daripada jumlah RM200, automatik akan dimasukkan ke dalam eRecharge.

4.3 Incentive SubDealer

Sub Dealer Incentive

10 records per page

Search:

No.	Date	Descriptions	Incentive (RM)
1.	2016-01-11 22:42:26	Dealer Incentive from DYSD30897	30.00
2.	2015-08-11 23:12:50	Sub Dealer Incentive from DYSD19029	
3.	2015-04-14 09:49:58	Sub Dealer Incentive from DYSD11187	
4.	2014-11-13 20:05:27	Sub Dealer Incentive from DYSD4860	
5.	2014-11-12 15:59:59	Sub Dealer Incentive from DYSD4426	
6.	2014-10-13 09:59:04	Sub Dealer Incentive from DYSD3603	
Total (RM)			

Showing 1 to 6 of 6 entries

Menyemak rekod insentif lantikan pengedar baru.

*Subdealer: RM20

*Dealer: RM30

*Insentif pengedar yang dilantik pada bulan semasa akan dibayar pada bulan berikutnya.

4.4 Incentive History

Incentive Report History

10 records per page

Search:

Subscriber	Topup (RM)	Tier	%	Incentive (RM)
0102721225	100.00	1	10%	
0103000704	50.00	3	2%	
0103018313	20.00	3	2%	
0103109210	45.00	3	2%	0.90
0103109511	10.00	3	2%	0.20

Menyemak senarai penerimaan insentif topup daripada setiap pengguna mengikut Tier/rangkaian di bawahnya.

4.5 Group Dealer Activation

ONESys Dealer | Dashboard | Logout

- Dashboard
- Dealer Management
- Account Manager
- Statement
- + SAHABAT +-
Rewards Report
Transaction Summary
Rewards History
- + DEALER +-
New Subs Activation
Incentive
Incentive Report
Incentive Sub/Dealer
Incentive History
- Dealer Group Activation**
- Transaction Summary
- Payout History
- Marketing Tools

2 / 5
Group Activation

4 Tier
Incentive Entitlement

Dealer Group Activation

10 records per page Search:

No.	Date	Dealer	MSISDN	Subscriber	Topup (RM)
1.	2016-01-06	DYDLR118	0103383831	NAJWA FARHANA BINTI ROSLI	30.00
2.	2016-01-07	DYSD3603	0108746235	SALMAN BIN MUHAMAD SABAN	5.00
					0.00
					0.00
					0.00

Pengedar boleh menyemak rekod "Group Activation" secara terperinci. Sekiranya mencapai syarat yang ditetapkan (50 pengguna berserta RM5 topup di dalam kumpulan), status "Super Dealer" akan diaktifkan dimana pengedar akan layak menerima insentif di Tier 5 dan 6.

Pengedar boleh menyemak rekod “Group Activation” secara terperinci. Sekiranya mencapai syarat yang ditetapkan (50 pengguna berserta RM5 topup di dalam kumpulan), status “Super Dealer” akan diaktifkan dimana pengedar akan layak menerima insentif di Tier 5 dan 6.

Contoh:

Group Activation: 2/5

*Terdapat 2 pengguna yang telah membuat topup RM5.

*Terdapat 5 pengguna yang didaftarkan pada bulan semasa.

Incentive Entitlement: 4 Tier

*Pengedar hanya layak menerima insentif sehingga Tier 4 sahaja.

4.6 Transaction Summary

↑ ONESys Dealer

Dashboard Logout

Dashboard

Dealer Management

Account Manager

Statement

- + SAHABAT + -

Rewards Report

Transaction Summary

Rewards History

- + DEALER + -

New Subs Activation

Incentive

Incentive Report

Incentive Sub/Dealer

Incentive History

Dealer Group Activation

Transaction Summary

Payout History

Transaction Summary

 **RM 0.00**
Account Balance

 **RM 2,391.98**
Payout Total

Transaction Summary

10 records per page

Search:

No.▲	Date ◇	Descriptions ◇	Credit (RM) ◇	Debit (RM) ◇	Balance (RM) ◇
1.	2016-01-12 11:51:35	Incentive Payment - 20160112-150810	0.00	104.91	-104.91
2.	2016-01-11 22:56:55	Dealer Incentive for December 2015	74.91	0.00	-30.00
3.	2016-01-11 22:42:26	Dealer Incentive from DYSD30897	30.00	0.00	0.00
4.	2015-12-09 15:27:09	Incentive Payment - 20151209-137217	0.00	77.65	-77.65

Di sini pengedar boleh menyemak rekod pembayaran insentif dengan lebih terperinci.

Contoh pengiraan:

Dealer Incentive from/insentif lantikan DYSD30XXX RM30

Dealer Incentive (December) RM74.91

JUMLAH penerimaan insentif (RM30 + RM74.91) = RM104.91.

4.7 Payout History

ONESys Dealer

Dashboard Logout

Dashboard

Dealer Management

Account Manager

Statement

SAHABAT +-
Rewards Report
Transaction Summary
Rewards History
DEALER +-
New Subs Activation
Incentive
Incentive Report
Incentive Sub/Dealer
Incentive History
Dealer Group Acti
Transaction
Payout H
Marketing

Payout History

Payout History

10 records per page

Search:

No.▲	Pay ID ◇	Date ◇	Bank Name ◇	Account No. ◇	Payment (RM) ◇	Fees (RM) ◇	Amount (RM) ◇	Status ◇
1.	20011921	2016-01-12 11:51:16	RHB Bank Bhd	21452100004948	869.34	3.00	866.34	In Progress
2.	20017239	2015-12-09 15:26:56	RHB Bank Bhd	21452100004948	939.90	3.00	936.90	Done
3.	20043505	2015-11-12 12:51:42	RHB Bank Bhd	21452100004948	1,004.71	3.00	1,001.71	Done
4.	20054485	2015-10-09 14:11:43	RHB Bank Bhd	21452100004948	943.07	3.00	940.07	Done
5.	20065039	2015-09-09 23:44:09	Maybank (Malayan Banking Bhd)	158118105254	1,101.88	3.00	1,098.88	Done
								Done
								Done
								Done

Pengedar boleh menyemak jumlah keseluruhan insentif dibayar oleh pihak syarikat sama ada melalui eRecharge atau Bank pada setiap bulan.

*Sekiranya insentif yang diterima adalah melebihi RM200, pastikan anda telah membuat pilihan cara pembayaran Tunai atau E recharge. **Rujuk page 35.**

*Dealer incentive is **VOID** – Anda tidak layak menerima insentif kerana tidak membuat tambahnilai minimum RM30 pada bulan sebelumnya. **Rujuk kontrak pengedar.**

*untuk memastikan anda telah menerima insentif dalam bentuk eRecharge, anda juga boleh membuat semakan melalui bahagian **“Topup/recharge record”**. **Rujuk page 21.**

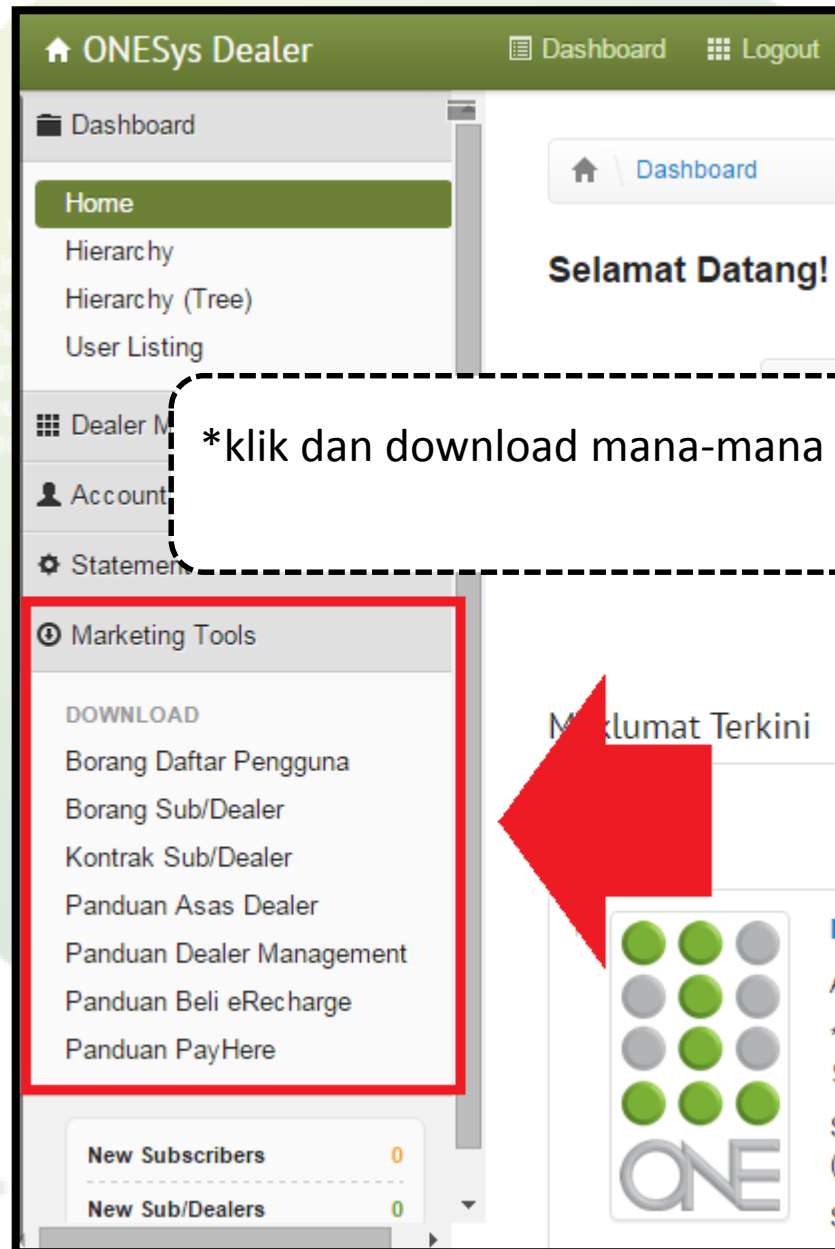
Email, SMS, Instant Messaging,
Google Voice, WhatsApp, Viber,
WeChat, Skype, Facebook, Picasa,
LinkedIn, Instagram, Flickr, Foursquare, Keek,

5. MARKETING TOOLS

Instant Messaging, Google Voice,
WhatsApp, Viber, WeChat, Skype,
Facebook, Picasa, LinkedIn,
Instagram, Flickr, Foursquare,
Keek, UberTwitter, Weather-
share, Twitter, Blogger,
Instaweather, Stumbleupon,
Evernote, Call, Dropbox,
Instapaper, Games, Video Call,
Faces, Google, Youtube, WebTV,
Yahoo, Kindle, Dailym, Last.fm,
Myveshark, Flipboard,
Movie, Streams,
Kindle,

Out There, We Are One.

4.0 Marketing Tools (Tutorial Pengedar)



*klik dan download mana-mana tools yang diperlukan.

Email, SMS, Instant Messaging,
Google Voice, WhatsApp, Viber,
WeChat, Skype, Facebook, Picasa

AKSES SMS

1. Pendaftaran simkad baru
2. Tambah nilai kepada pengguna
3. Semakan baki eRecharge

Instagram, 4Square, Email, SMS,
Instant Messaging, WhatsApp,
WeChat, Viber, Facebook, Picasa,
LinkedIn, Instagram, Flickr, Facebook,
Kindle, Apple, Google, Yahoo,
share, Twitter, blogger,
Instagram, StumbleUpon,
Evernote, Instagram, Video Call,
Instagram, Google, YouTube, WebTV,
Yahoo, Kindle, Dailymotion, Last.fm,
Myveshark, Flipboard,
Movie, Streams,
Kindle.

Out There, We Are One.

1. Pendaftaran Sim Kad Baru

Butiran yang diperlukan:

1. Nombor telefon yang hendak didaftarkan
2. Nama penuh pelanggan
3. NRIC
4. Alamat
5. Jenis NRIC:
1: Mykad
2: IC lama, Polis / Tentera
3: Passport

Contoh:

1. 0108888888
2. Ahmad Bin Omar
3. 630101-05-5111
4. No.5, Jalan Lima, Taman Bunga, 01000 Kangar, Perlis
5. Jenis NRIC: 1

Cara Pendaftaran :

SMS:

DREG*0108887888*Adam Bin Rashid*921053147653*No 81 JALAN USJ 15/5, 47610 Subang Jaya,Selangor*1*0102223222

***No pencadang (UGU)**

***No pencadang UGU** : Sekiranya nombor pengguna tidak dicadangkan oleh user lain, sila kosongkan. Contoh : Selangor*1

Hantar ke **22111**

Respons daripada 22111:

0108887888 was successfully registered. Please submit registration form to your nearest branch within 7 days from now

2. Tambah nilai kepada pengguna.

Talian DREG: Recharge (top up kepada pelanggan)

Butiran yang diperlukan:

1. Nombor telefon yang hendak ditopupkan
2. Amaun topup
3. PIN DREG

Contoh:

1. 0108888888
2. RM40
3. 1234

Cara Recharge:

SMS:

Dlrrec<jarak>pr<jarak>0108888888<jarak>40<jarak>1234

Hantar ke **22111**

Respon daripada 22111

Mobile number 0108888888 has been successfully top up with RM40. Old Balance RM3550.00, New Balance RM3510.00. TransID: 144137660658XXXX

Respon daripada 22111 kepada pelanggan:

PR account of 60108888888 is successfully recharged with RM40 by dealer 60103144144. Old Balance RM3.64, New Balance RM43.64

3. Semakan baki eRecharge.

Cara semak baki eRecharge :

Taip SMS:

DLRBAL

HANTAR KE:

22111

respons daripada 22111:

DLR BAL 0108008XXX : RM 150.00

instawestnet, Standalone,
Evernote, Call, Dropbox,
Instapaper, Games, Video Call,
Faces, Google, Youtube, WebTV,
Yahoo, Kindle, DLM, Last.fm,
Zyveshark, Flipboard,
Movie, Streams,
Kindle

NOTA PENTING

Segala aktiviti sebagai pengedar adalah termaktub dibawah perundangan Akta Komunikasi & Multimedia oleh Suruhanjaya Komunikasi & Multimedia (SKMM) serta terma & syarat yang terkandung didalam kontrak Pengedar Onetelco Sdn Bhd. Pengedar bertanggungjawab sepenuhnya untuk mematuhi garis panduan yang ditetapkan.

Pendaftaran Pelanggan

Pengedar MESTILAH mengesahkan dokumen pengenalan diri pelanggan secara fizikal terlebih dahulu sebelum meneruskan pendaftaran SIM kad baru mahupun MINP. Adalah menjadi satu kesalahan apabila pengedar membuat pendaftaran palsu atau tidak membuat pengesahan dokumen pengenalan diri. Pengedar bertanggungjawab memastikan segala maklumat pendaftaran yang diisi adalah betul dan tepat.

MINP (Mobile Number Portability)

Melalui MINP, Pelanggan boleh berpindah langganan daripada penyedia rangkaian sedia ada kepada XOX dengan mengekalkan nombor telefon. Proses Pengaktifan mengambil masa 1-5 hari bekerja daripada tarikh penyerahan permohonan dibuat. Berikut adalah beberapa perkara yang perlu diambil perhatian sebelum meneruskan permohonan MINP.

a) Pelanggan Pasca Bayar (POSTPAID)

- Pastikan pelanggan itu sendiri ialah pemilik langganan
- Langganan tersebut didalam keadaan aktif tanpa sebarang tunggakan bil dan tidak terikat dengan apa-apa kontrak oleh penyedia rangkaian sedia ada.

b) Tanpa sebarang tunggakan bil :

- Pelanggan mestilah menjelaskan segala bil terkini sebelum memohon MINP

c) Tidak terikat dengan apa-apa kontrak :

- Pelanggan tidak melanggan melalui pakej promosi telefon atau pakej promosi istimewa.
- Pelanggan mestilah terlebih dahulu membatalkan kontrak dengan penyedia rangkaian sedia ada sebelum meneruskan permohonan MINP
- Jika pelanggan mempunyai talian tambahan (supplementary line), setiap talian mestilah dipisahkan atau menukarkannya ke pelan prabayar.

Pelanggan Prabayar (PREPAID):

- Pastikan pelanggan itu sendiri ialah pemilik langganan
- Pastikan nama penuh serta nombor kad pengenalan untuk permohonan MINP adalah sama dengan butiran yang diberikan semasa mendaftar dengan langganan sedia ada.
- Langganan tersebut didalam keadaan aktif