

XOX

Prepaid

Powered by :



USER GUIDE

WELCOME

CHECK BALANCE

USSD : Dial *150# and press **1**
SMS : Type BAL and send to 23388
App : Scan this QR Code to download XOX BLACK App



TOP UP

You may reload via:

- XOX BLACK App
- XOX Authorised Dealers
- XOX Self-Care
- Any stores below:



TOP UP COUPON/VOUCHERS

USSD : Dial *150# and press **1**
SMS : PR<space><16-digit pin> and send to 23388
App : XOX BLACK App

HOW TO BUY DATA

USSD

a) Purchase data via credit:

- Step 1 : Dial *150# and press **1**
- Step 2 : Choose **Internet**
- Step 3 : Choose **Standard Package**
- Step 4 : Choose data package
- Step 5 : Complete!

b) Purchase data via Season Pass counter

- Step 1 : Dial *150# and press **1**
- Step 2 : Choose **Internet**
- Step 3 : Choose **Subscribe from Season Pass**
- Step 4 : Choose data package
- Step 5 : Complete!

SMS

Data subscription short codes:

Data Package	Validity	Price	Code	Channel
10GB	30 Days	RM50.00	DATA FAT10	23388
5GB	30 Days	RM30.00	DATA FAT5	23388
2GB	30 Days	RM25.00	DATA FAT2	23388
1GB	30 Days	RM15.00	DATA FAT1	23388
500MB	30 Days	RM12.00	DATA FAT500	23388
2GB	7 Days	RM10.00	DATA FATW2	23388
5GB	7 Days	RM19.00	DATA FATW5	23388
1GB	1 Day	RM3.00	DATA FATD1	23388
2GB	1 Day	RM5.00	DATA FATD2	23388

Add-On

Purchase data add-on via USSD

- Step 1 : Dial *150# and press **1**
- Step 2 : Choose **Internet**
- Step 3 : Choose **Standard Package**
- Step 4 : Choose data package
- Step 5 : Complete!

FRIENDS & FAMILY

You can add up to 10 friends & family to enjoy special rates!
Dial *150# and press **1** or XOX BLACK App!

CARELINE:

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